

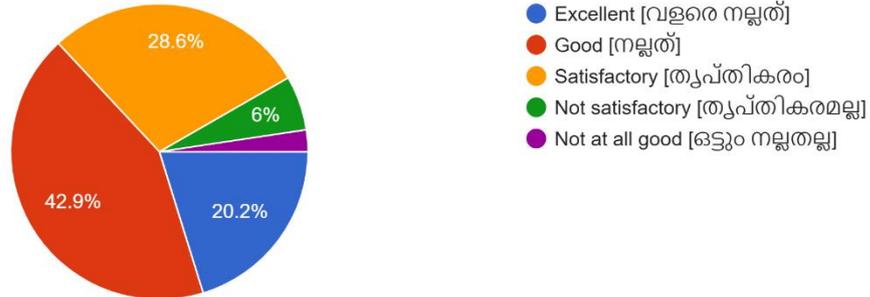


Parent Feedback 2024-2025 (Collected by IQAC)

Feedback Report on Infrastructure (84 Responses)

Library [ലൈബ്രറി]

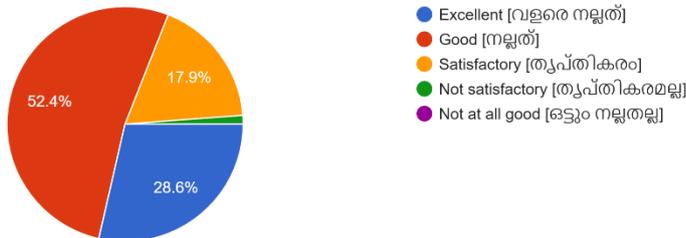
84 responses



For the **Library**, out of 84 parent responses, **63.1%** (20.2% *Excellent* + 42.9% *Good*) gave a **positive response**, **28.6%** rated it *Satisfactory*, and about **8%** expressed dissatisfaction. Overall, the feedback shows that the majority of parents are satisfied with the library facilities, though minor improvements could further enhance user experience.

Office [ഓഫീസ്]

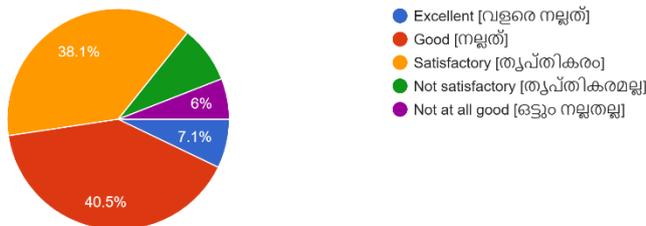
84 responses



For the **Office**, out of 84 parent responses, **81%** (28.6% *Excellent* + 52.4% *Good*) gave a **positive response**, while **17.9%** rated it *Satisfactory* and only a very small fraction expressed dissatisfaction. This indicates a high level of satisfaction with the office services.

Hostel [ഹോസ്റ്റൽ]

84 responses

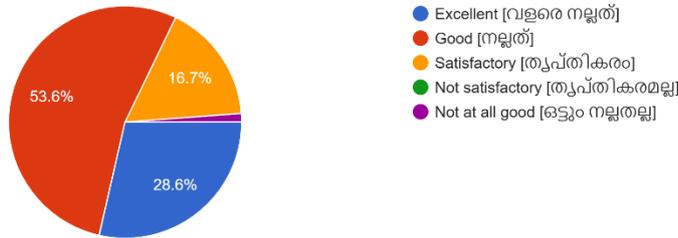


For the **Hostel**, **47.6%** (7.1% *Excellent* + 40.5% *Good*) gave a **positive response**, **38.1%** rated it *Satisfactory*, and around **14%** expressed dissatisfaction. Overall, the feedback



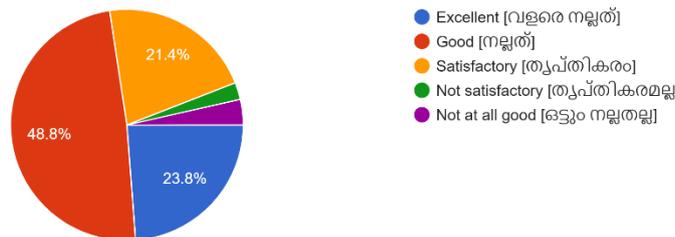
suggests that while most parents are satisfied with the hostel facilities, there is scope for improvement in certain aspects.

Class Rooms (ക്ലാസ് റൂംസ്) 84 responses



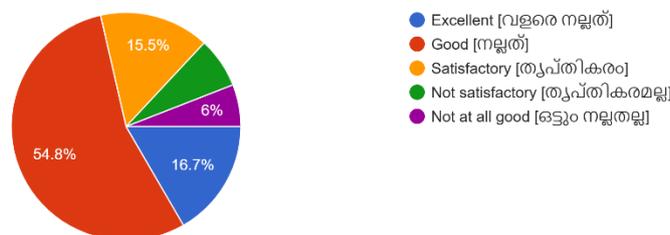
For the **Classrooms**, out of 84 parent responses, **82.2%** (28.6% *Excellent* + 53.6% *Good*) gave a **positive response**, **16.7%** rated it *Satisfactory*, and only about **1%** expressed dissatisfaction. This indicates that parents are highly satisfied with the classroom facilities and maintenance.

Laboratories (ലാബോറട്ടറി) 84 responses



For the **Laboratories**, **72.6%** (23.8% *Excellent* + 48.8% *Good*) gave a **positive response**, **21.4%** rated them *Satisfactory*, and a small percentage expressed dissatisfaction. The overall feedback suggests that the laboratory facilities are well appreciated, though minor improvements could further enhance the learning environment.

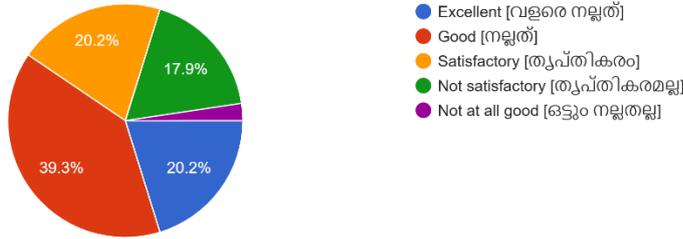
Toilets 84 responses



For the **Toilets**, out of 84 parent responses, **71.5%** (16.7% *Excellent* + 54.8% *Good*) gave a **positive response**, **15.5%** rated them *Satisfactory*, and around **12%** expressed dissatisfaction. Overall, the feedback indicates that most parents are satisfied with the toilet facilities, though a small portion suggests the need for better maintenance and hygiene.

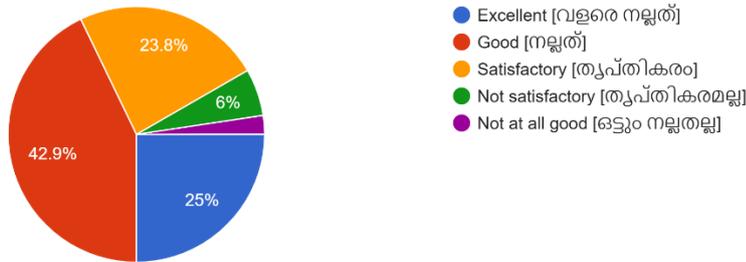


Canteen (കാൻറ്റീൻ)
84 responses



For the **Canteen**, **59.5%** (20.2% *Excellent* + 39.3% *Good*) gave a **positive response**, **20.2%** rated it *Satisfactory*, and about **20%** expressed dissatisfaction. The feedback shows moderate satisfaction, indicating that while many parents appreciate the canteen facilities, there is room for improvement in quality and service.

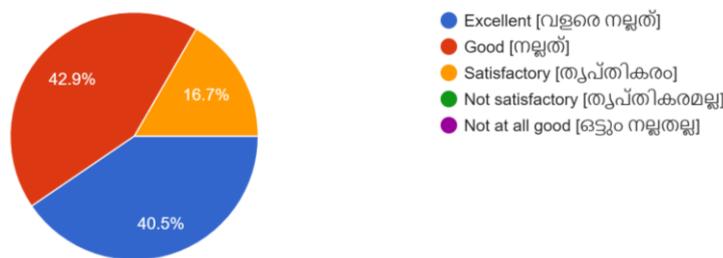
General areas like, Auditorium, sports area, corridors, garden
84 responses



For the **General areas** such as the auditorium, sports area, corridors, and garden, out of 84 parent responses, **67.9%** (25% *Excellent* + 42.9% *Good*) gave a **positive response**, **23.8%** rated them *Satisfactory*, and about **7%** expressed dissatisfaction. Overall, the feedback indicates that most parents are pleased with the general infrastructure and maintenance of these common areas, with minor suggestions for enhancement.

System & Services Review

Admission Procedure (പ്രവേശന നടപടിക്രമങ്ങളുടെ ലാളിത്യം)
84 responses

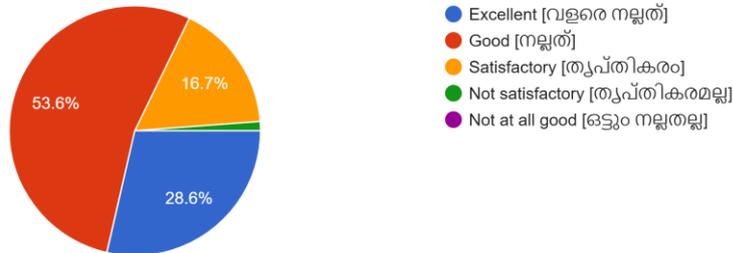


For the **Admission Procedure**, out of 84 parent responses, **83.4%** (40.5% *Excellent* + 42.9% *Good*) gave a **positive response**, while **16.7%** rated it *Satisfactory* and none expressed



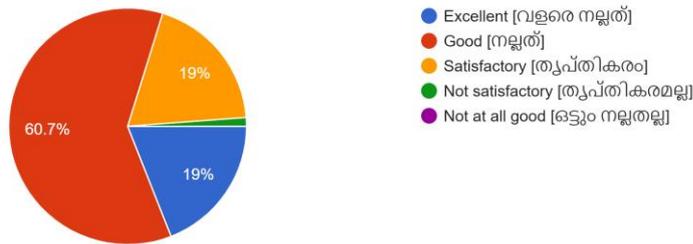
dissatisfaction. This indicates that parents are highly satisfied with the transparency and smooth functioning of the admission process.

Conduct of Examination (പരീക്ഷാ നടപടിക്രമങ്ങൾ)
84 responses



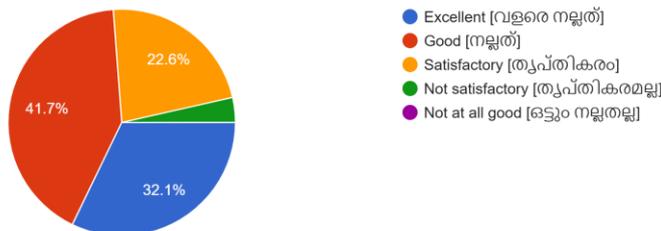
For the **Conduct of Examination**, **82.2%** (28.6% *Excellent* + 53.6% *Good*) gave a **positive response**, **16.7%** rated it *Satisfactory*, and only a negligible percentage expressed dissatisfaction. The feedback shows that the examination procedures are well-organized and effectively managed, earning strong approval from parents.

Conduct of valuation (മൂല്യനിർണ്ണയ പ്രക്രിയ)
84 responses



For the **Conduct of Valuation**, out of 84 parent responses, **79.7%** (19% *Excellent* + 60.7% *Good*) gave a **positive response**, **19%** rated it *Satisfactory*, and only about **1%** expressed dissatisfaction. This shows that the majority of parents are pleased with the fairness and efficiency of the valuation process.

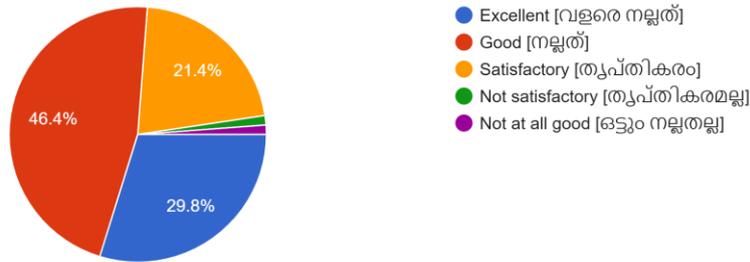
PTA Meetings (പിടിഎ യോഗങ്ങൾ)
84 responses





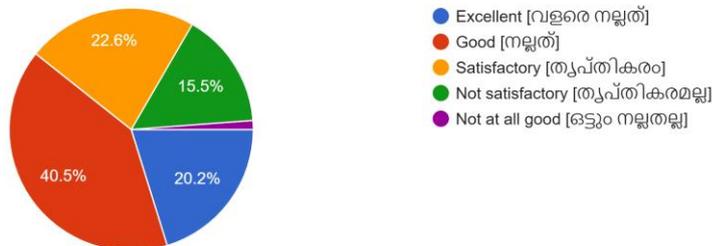
For the **PTA Meetings**, **73%** (32.1% *Excellent* + 41.7% *Good*) gave a **positive response**, **22.6%** rated them *Satisfactory*, and a very small percentage expressed dissatisfaction. The feedback indicates that parents are generally satisfied with the conduct and effectiveness of PTA meetings, appreciating the communication between the institution and parents.

Administrative works done via office (ഓഫീസ് മുഖേനയുള്ള ഭരണപരമായ പ്രവർത്തനങ്ങൾ)
84 responses



For the **Administrative works done via office**, out of 84 parent responses, **76.2%** (29.8% *Excellent* + 46.4% *Good*) gave a **positive response**, **21.4%** rated it *Satisfactory*, and only about **2%** expressed dissatisfaction. This indicates that the majority of parents are pleased with the efficiency and support provided by the office in administrative matters.

Canteen services
84 responses

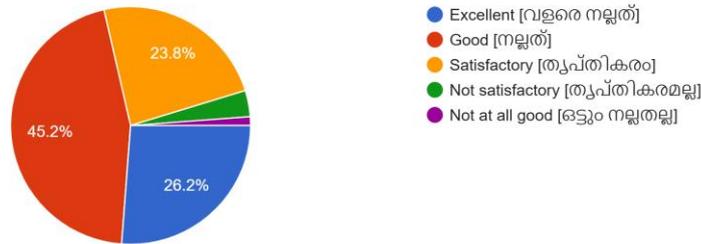


For the **Canteen services**, **60.7%** (20.2% *Excellent* + 40.5% *Good*) gave a **positive response**, **22.6%** rated it *Satisfactory*, and around **17%** expressed dissatisfaction. The feedback suggests that while most parents are satisfied with the canteen services, improvements in food quality and hygiene could enhance satisfaction further.



Library Support

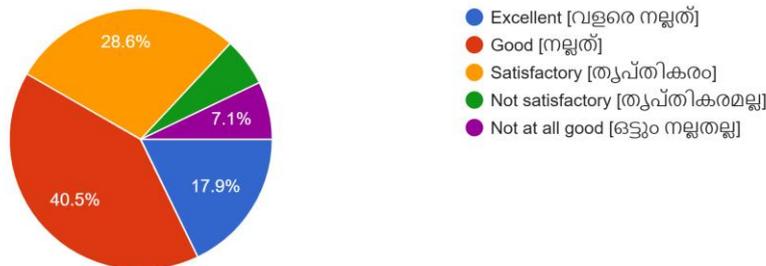
84 responses



For the **Library Support**, out of 84 responses, **71.4%** (26.2% *Excellent* + 45.2% *Good*) gave a **positive response**, **23.8%** rated it *Satisfactory*, and only around **5%** expressed dissatisfaction. This shows that the majority of parents are happy with the library facilities and support provided to students.

Extracurricular Activities and Club activities support

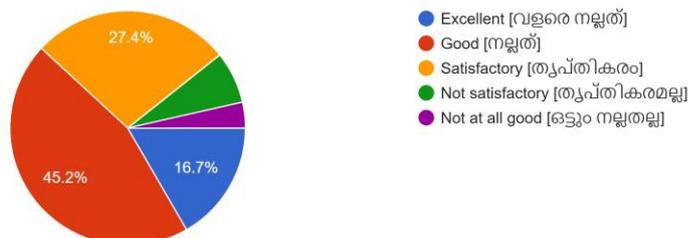
84 responses



For the **Extracurricular and Club Activities Support**, **58.4%** (17.9% *Excellent* + 40.5% *Good*) gave a **positive response**, **28.6%** rated it *Satisfactory*, while about **13%** expressed dissatisfaction. The feedback indicates overall satisfaction but highlights the need to further strengthen student participation and activity diversity.

Sports and athletic support

84 responses

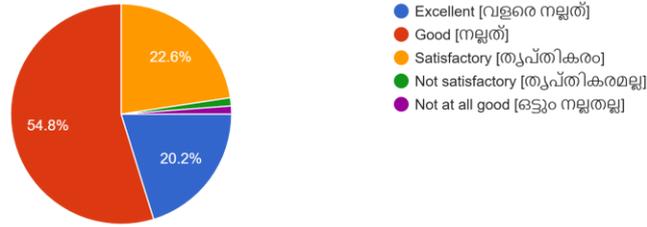


For the **Sports and Athletic Support**, **62.1%** (16.7% *Excellent* + 45.4% *Good*) of respondents gave a **positive response**, while **27.4%** rated it *Satisfactory* and around **10%**



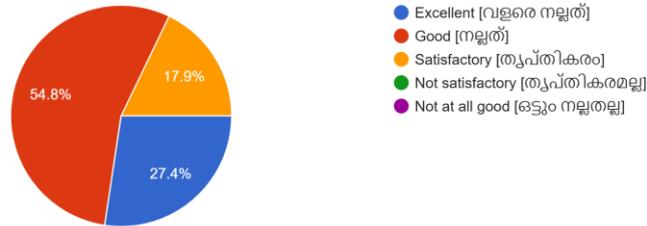
expressed dissatisfaction. This shows that a majority of students and parents appreciate the sports facilities, though there is room for improvement in accessibility and opportunities.

Career guidance and placement activities and opportunities (കരിയർ ഗൈഡൻസും പ്ലേസ്മെന്റ് പ്രവർത്തനങ്ങളും അവസരങ്ങളും)
84 responses



For the **Career Guidance and Placement Activities**, **75%** (20.2% *Excellent* + 54.8% *Good*) gave a **positive response**, **22.6%** rated it *Satisfactory*, and only a small fraction reported dissatisfaction. This reflects strong satisfaction with the college’s efforts in guiding students and providing placement opportunities.

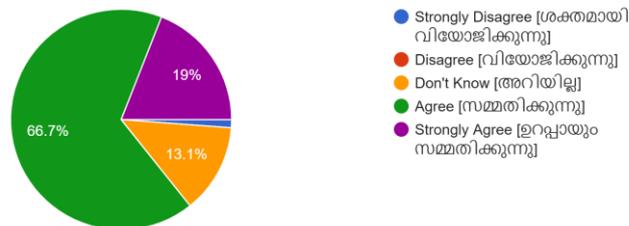
maintenance & cleanliness of the campus
84 responses



For **Maintenance and Cleanliness of the Campus**, a total of **82.2%** of respondents (27.4% *Excellent* + 54.8% *Good*) gave a **positive response**. Meanwhile, **17.9%** found it *Satisfactory*, and no respondents marked it as *Not satisfactory* or *Not at all good*.

On Curriculum delivery

Do you feel that the curriculum adequately prepares your child with the necessary knowledge and skills for their future career or further edu...? (നൽകുന്നുവെന്ന് നിങ്ങൾക്ക് തോന്നുന്നുണ്ടോ?)
84 responses





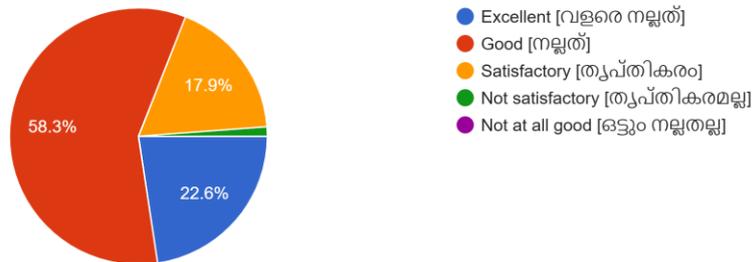
Parent Feedback Summary

Curriculum Adequacy

A majority of parents (66.7%) **agreed** that the curriculum adequately prepares their children with the necessary knowledge and skills for future education or career. Additionally, **19% strongly agreed**, while **13.1% were uncertain**. Importantly, there were **no disagreements**, indicating a high level of parental confidence in the relevance and effectiveness of the curriculum.

How satisfied are you with the teaching methods employed by the faculty in delivering the curriculum to your child? (നിങ്ങളുടെ കു...രീതികളിൽ നിങ്ങൾ എത്രത്തോളം തൃപ്തരാണ്?)

84 responses

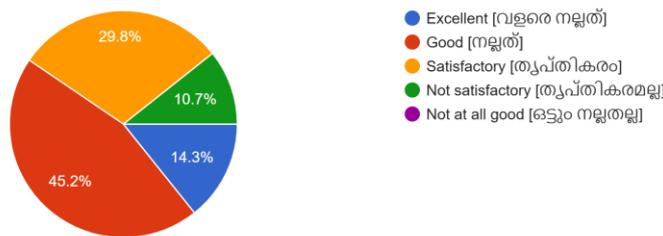


Teaching Methods

Regarding the teaching methods employed by the faculty, **58.3%** of respondents rated them as *Good*, and **22.6%** marked them as *Excellent*. Around **17.9%** found them *Satisfactory*, with no negative responses.

How well do you think the college incorporates modern teaching technologies and tools to enhance curriculum delivery? (പഠിപ്പിപ്പാലത്തിൽ ഡിജിറ്റൽ... ഉൾക്കൊള്ളുന്നുവെന്ന് നിങ്ങൾ കരുതുന്നു?)

84 responses

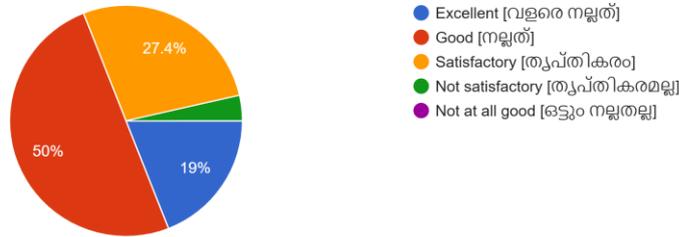


Use of Modern Teaching Technologies

A majority of parents (**45.2%**) rated the incorporation of modern teaching technologies and tools in curriculum delivery as *good*, while **14.3%** rated it as *excellent*. Around 29.8% found it *satisfactory*, and 10.7% expressed dissatisfaction. Overall, **nearly three-fourths of parents (75%) provided a positive response**, reflecting that the college is effectively adopting modern methods, though further enhancement in the integration of digital tools could strengthen teaching quality.



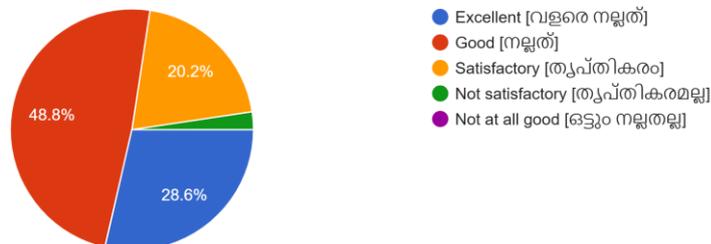
Do you feel that the college effectively fosters a conducive learning environment that facilitates understanding and application of the curriculum...
 84 responses



Learning Environment and Curriculum Application

Half of the parents (50%) rated the learning environment provided by the college as *good*, while 19% rated it as *excellent*. About 27.4% found it *satisfactory*, and only a minimal percentage reported dissatisfaction. Altogether, **69% of parents gave a positive response**, suggesting that the college successfully maintains a supportive atmosphere that aids students in understanding and applying their curriculum effectively.

How transparent do you find the communication between the college and parents regarding curriculum delivery-related information...
 84 responses

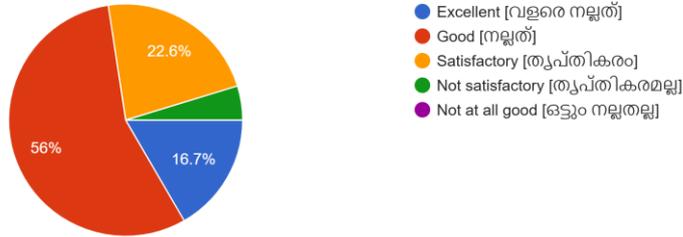


Transparency of Communication between College and Parents

A significant portion of parents (48.8%) rated the communication between the college and parents as *good*, while 28.6% rated it as *excellent*. Around 20.2% found it *satisfactory*, and only a minimal percentage reported dissatisfaction. **In total, 77.4% of parents provided a positive response**, indicating that the college maintains effective and transparent communication channels regarding curriculum delivery, class schedules, and assessments.



How would you rate the overall support and guidance provided by the college to students to navigate through the curriculum successfully...
 ിർദ്ദേശവും നിങ്ങൾ എങ്ങനെ വിലയിരുത്തും?)
 84 responses

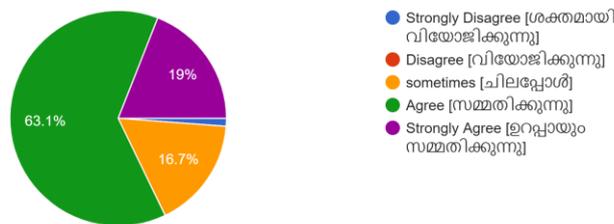


Overall Support and Guidance for Students

Half of the parents (50%) rated the overall support and guidance offered by the college as *good*, while 16.7% rated it as *excellent*. About 22.6% found it *satisfactory*, with only a negligible number expressing dissatisfaction. **Altogether, 66.7% of parents gave a positive response**, suggesting that the college provides strong academic and emotional guidance to help students navigate the curriculum successfully, though there remains scope for further strengthening of mentoring initiatives.

Feedback Report on Teaching & Assessment done by the department

The department provides good learning experience for your son/daughter. (നിങ്ങളുടെ മകൻ/മകൾക്ക് മികച്ച പഠനാനുഭവം വകുപ്പ് നൽകുന്നു.)
 84 responses



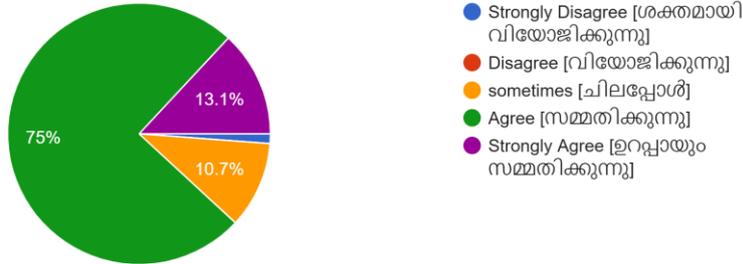
Learning Experience Provided by the Department

A large majority of parents (63.1%) agreed that the department provides a good learning experience for their wards, while 19% strongly agreed. Around 16.7% were neutral or responded “sometimes,” and notably, no parent expressed disagreement. **Together, 82.1% of parents gave a positive response**, reflecting strong parental satisfaction with the department’s academic environment and support in fostering meaningful learning experiences.



Overall teaching patterns and methods chosen by the teachers are good. (അധ്യാപകർ തിരഞ്ഞെടുത്ത മൊത്തത്തിലുള്ള അധ്യാപന രീതികളും രീതികളും നല്ലതാണ്.)

84 responses

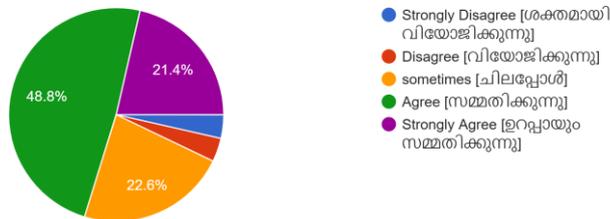


Teaching Patterns and Methods Adopted by Teachers

Three-fourths of the parents (75%) agreed that the overall teaching patterns and methods employed by the teachers are effective, while 13.1% strongly agreed. About 10.7% were uncertain, and there were no negative responses. **In total, 88.1% of parents provided positive feedback**, indicating a high level of appreciation for the teachers' instructional methods and their effectiveness in engaging students in the learning process.

The communication between the college/department/tutor to the parent is regular (കോളേജ് / ഡിപ്പാർട്ട്മെന്റ് / ട്യൂട്ടർ എന്നിവയ്ക്ക്...ൽ രക്ഷിതാവുമായി ആശയവിനിമയം പതിവാണ്)

84 responses

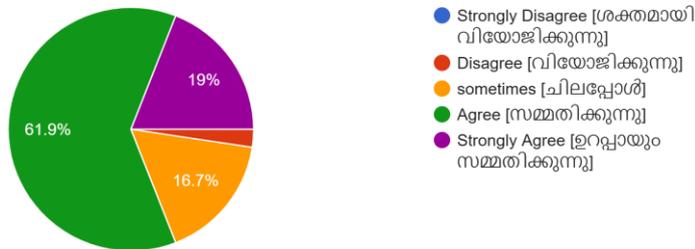


Communication Between College/Department/Tutor and Parents

Nearly half of the parents (48.8%) agreed that communication between the college, department, or tutor and parents is regular and effective. Additionally, 21.4% strongly agreed with this statement, while 22.6% felt that communication happens only sometimes. Only a very small percentage expressed disagreement. **Overall, 70.2% of parents provided positive feedback**, reflecting a generally satisfactory level of interaction and information-sharing between the institution and parents.



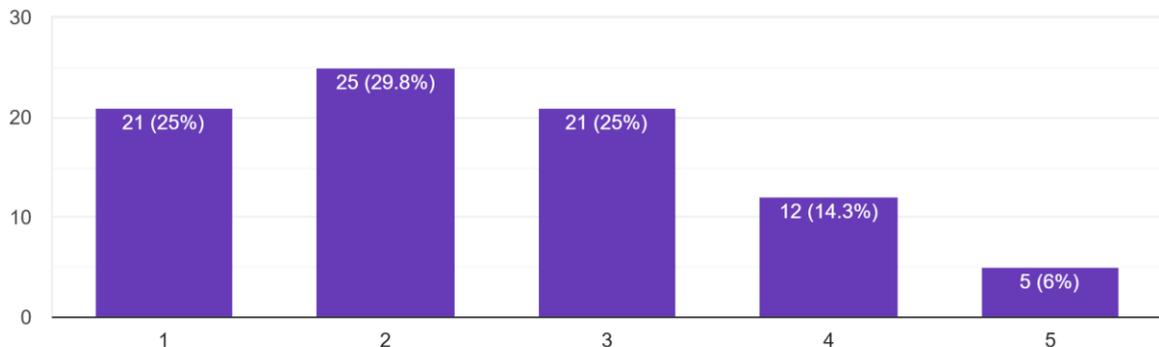
The department encourages students to achieve high standards (ഉന്നത നിലവാരം പുലർത്താൻ ഡിപ്പാർട്ട്മെന്റ് വിദ്യാർത്ഥികളെ പ്രോത്സാഹിപ്പിക്കുന്നു)
84 responses



Encouragement of Students to Achieve High Standards

A significant proportion of parents (61.9%) agreed that the department encourages students to strive for high academic and personal standards, while 19% strongly agreed. Around 16.7% were neutral, and there were no negative responses. **In total, 80.9% of parents expressed positive views**, indicating that the department is successful in motivating students toward excellence and continuous improvement.

How do you rate the effectiveness of the teaching provided to your ward?
84 responses



Effectiveness of Teaching Provided to Students

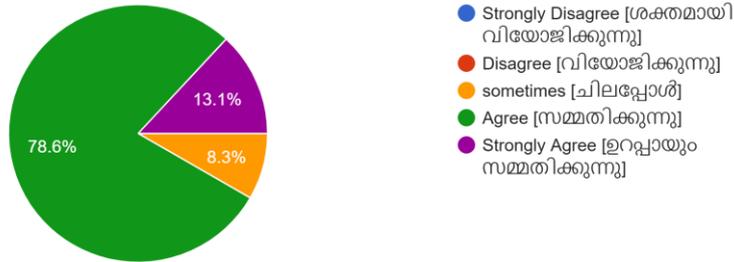
When asked to rate the effectiveness of the teaching provided to their wards, responses were varied. A majority of parents rated the teaching between 2 and 3 on the scale, with **28.8% giving a rating of 2** and **25% each rating it as 1 or 3**. Meanwhile, **14.3% rated it 4**, and **6% rated it 5**, indicating a smaller group of highly satisfied respondents.

Overall, while the data shows that a considerable portion of parents perceive the teaching as moderately effective, there remains room for improvement in achieving higher satisfaction levels and consistency in teaching quality.



Examination and assessment methods chosen by the department are satisfactory. (വകുപ്പ് തിരഞ്ഞെടുത്ത പരീക്ഷയും മൂല്യനിർണ്ണയ രീതികളും തൃപ്തികരമാണ്)

84 responses

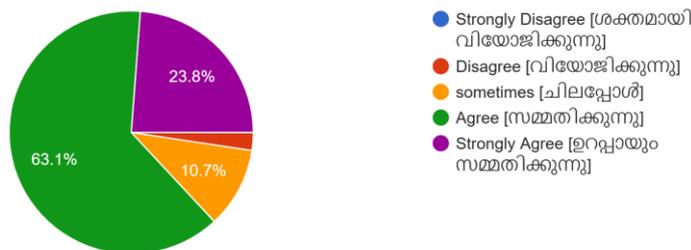


Evaluation of Examination Methods and Teacher Support

A large majority of parents expressed satisfaction with the **examination and assessment methods** adopted by the department. Specifically, **78.6% agreed** and **13.1% strongly agreed** that the methods were satisfactory, while only **8.3%** indicated occasional dissatisfaction. This reflects strong confidence in the department's evaluation system and its fairness.

You are satisfied with the support the teachers give to your ward for his/her studies? (അധ്യാപകർ നിങ്ങളുടെ വാർഡിന് അവന്റെ...ൻ പിന്തുണയിൽ നിങ്ങൾ തൃപ്തനാണോ?)

84 responses



Similarly, when asked about **teacher support for students' studies**, **63.1% of parents agreed** and **23.8% strongly agreed** that teachers provided sufficient guidance and assistance. Only **10.7%** expressed uncertainty, and no major disagreement was observed.

Overall, the results highlight a high level of parental satisfaction with both the **assessment process** and **academic support** offered by the faculty, underscoring the department's consistent commitment to effective student development.

Recommendations and Action Plan Based on Parent Feedback 2024-2025

1. Infrastructure and Facilities



Findings:

Parents expressed high satisfaction with classrooms, laboratories, library, and office facilities. However, moderate satisfaction was recorded for hostel, canteen, and toilet facilities.

Recommendations / Actions to be Taken:

- **Hostel:** Conduct a review of hostel amenities and maintenance routines; ensure regular inspection of hygiene, safety, and food quality.
- **Toilets:** Introduce a scheduled cleaning and maintenance audit; provide feedback mechanism for cleanliness issues.
- **Canteen:** Improve menu variety, ensure hygiene standards, and periodically review vendor performance through feedback.
- **Library:** Expand digital resources and reading space; organize library orientation for new students.
- **General Areas:** Strengthen maintenance of gardens, corridors, and sports areas through periodic supervision and facility checks.

2. System and Service Efficiency

Findings:

High satisfaction with admission procedure, office administration, examination conduct, and valuation processes. Slightly lower satisfaction noted for extracurricular, sports, and canteen services.

Recommendations / Actions to be Taken:

- **Admission Process:** Continue transparent, student-friendly digital systems; maintain timely communication to parents.
- **Examinations and Valuation:** Sustain existing efficiency; implement digital result tracking for quicker parent access.
- **Extracurricular & Clubs:** Broaden club activities and encourage inter-departmental participation to improve student involvement.
- **Sports Support:** Upgrade sports infrastructure, ensure access for all departments, and organize more intra/inter-college events.
- **Career Guidance & Placement:** Conduct regular career orientation programs, alumni interactions, and internship linkages.
- **Canteen and Hygiene:** Implement feedback collection mechanism every semester to monitor service quality.

3. Curriculum Delivery and Teaching Practices



Findings:

Parents appreciate curriculum adequacy, teaching methods, and faculty support. Scope exists to enhance use of modern teaching tools and strengthen mentor-student interaction.

Recommendations / Actions to be Taken:

- **Teaching Methods:** Conduct faculty development programs (FDPs) focusing on interactive and learner-centred pedagogies.
- **Technology Integration:** Increase the use of ICT, smart classrooms, and digital learning platforms for blended learning.
- **Learning Environment:** Encourage peer learning, tutorials, and remedial sessions to address diverse learning needs.
- **Parent Communication:** Strengthen communication channels (emails, WhatsApp groups, ERP notices) for regular curriculum updates.
- **Mentoring & Counselling:** Formalize structured mentoring sessions and maintain records of parent-teacher-student meetings.

4. Teaching and Assessment by Departments

Findings:

Parents showed strong satisfaction with learning experience, teaching quality, and fairness in assessment. Moderate satisfaction was recorded in the “effectiveness of teaching” scale, suggesting varied perceptions among parents.

Recommendations / Actions to be Taken:

- **Teaching Effectiveness:** Conduct periodic peer reviews and classroom observations to identify best practices and areas for improvement.
- **Assessment Methods:** Continue transparent internal evaluation methods; introduce rubrics for uniform grading.
- **Teacher Support:** Encourage regular student progress updates and early interventions for academic lag.
- **Communication:** Schedule department-wise parent-teacher meetings twice a year for continuous interaction.
- **Encouragement of Excellence:** Recognize and reward academic achievements through certificates, appreciation notes, or parent acknowledgements.

5. Overall Institutional Initiatives

Findings:

Overall satisfaction levels are high (above 70–80%) in most areas, indicating effective institutional functioning and strong parent trust.



Recommendations / Actions to be Taken:

- **Continuous Feedback Loop:** Collect and review feedback every semester; document corrective actions and outcomes in the IQAC minutes.
- **Transparency and Accountability:** Display major feedback outcomes and action taken reports on the college website and notice boards.
- **Parent Engagement:** Form a “Parent Advisory Committee” under IQAC to gather qualitative inputs beyond survey data.
- **Sustainability of Good Practices:** Continue successful measures such as transparent examination conduct, clean campus drive, and career guidance initiatives.